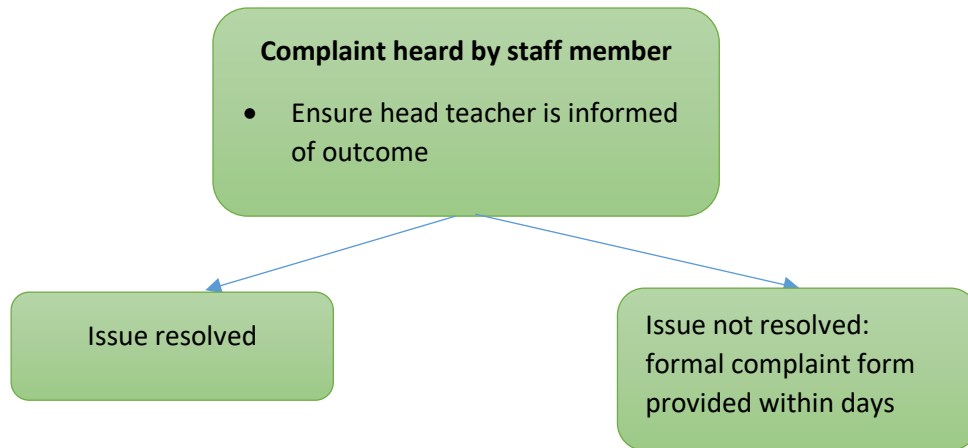


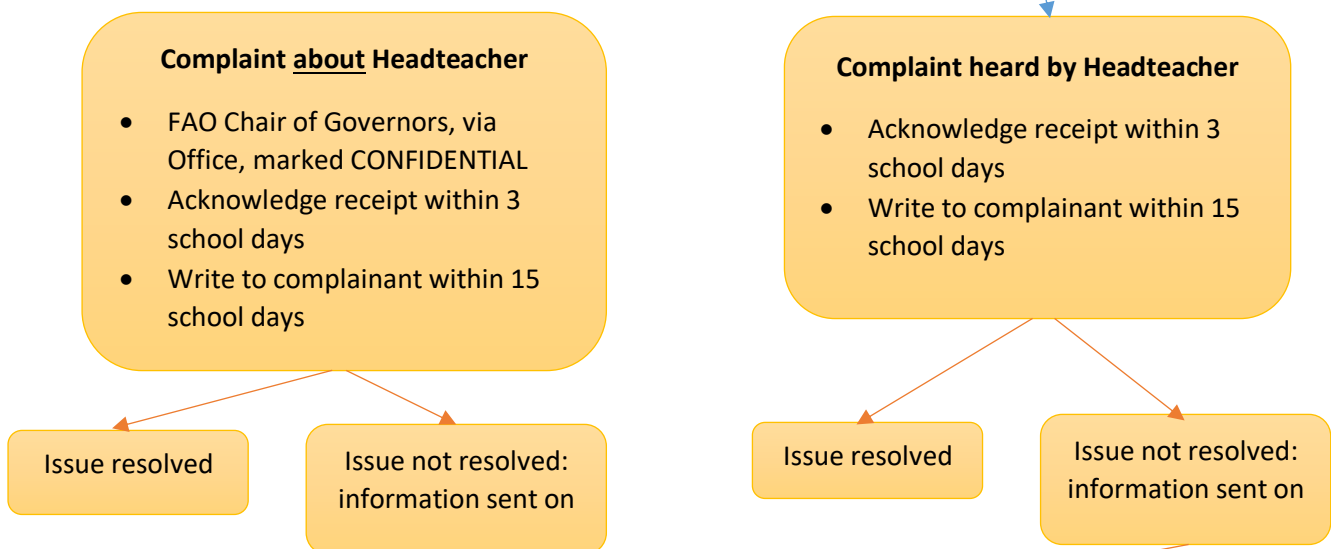
The Villages' Multi-Academy Trust

Complaints Procedure/Policy Flowchart

Stage One



Stage Two (formal)



Stage Three (formal)

